

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
Service Area 7 Program Administration
Quality Improvement Committee
Minutes

Type of Meeting	Service Area 7 Quality Improvement Committee	Date	March 17, 2009
Place	Rio Hondo Mental Health Center	Start Time	2:00 P.M.
Chairperson	Lupe Ayala Marcel Mendoza	End Time	4:00 P.M.
Members Present	Misty Allen; Ann Ciesniewski; Hsiang-Ling Hsu; Kevin Rice; Marcel Mendoza, Karla Lopez, Kari Thompson; Margarita Baltazar; Audrey Fisher-Price; Carol Sagust; Leilani Liu; Christine Williamson; Marishia Moak; Marcella Mendez; Swarna Amarasinghe; Byran Sawlsville; Edith Gonzalez; Mariela Giorosito; Silvia Rowe; Brent Hale; Michelle Hernandez; Lupe Ayala		
QIC			
Agenda Item & Presenter	Findings and Discussion	Conclusions and Recommendations	Actions/Scheduled Task
Call to Order Lupe Ayala	The meeting was called to order at 9:00 A.M.	Introductions were made.	Lupe Ayala Marcel Mendoza
Review of Minutes	The minutes are pending.	The Minutes will be reviewed and approved.	QIC Membership
DMH Updates	During the Countywide QIC Meeting, Martie Drinan explained May and November Outcome Measures data was being combined for annual baseline data per LAC-DMH Performance Outcomes requirements. This data should not be used for comparison purposes with previous data because there are issues related to validity, reliability and significance testing, which the previous data did not include.	Outcomes Measures survey data is not ready for discussion. After it is combined for annual baseline data requirements per DMH, it will be discussed.	Lupe Ayala

DMH Updates	During the Countywide QIC, M. Drinan stated that a memo was sent to CDMH, Mr. Mark Grim, Chief of Statewide Evaluation, requesting approval for annual surveys consistent with federal (SAMHSA/CMHS) requirements for the Mental Health Block Grant. The next report requires a cumulative annual format.		Countywide QIC
DMH Updates	It is very important that Service Area VII Providers attend the CCCP/SFPR Training presented by Quality Assurance. The Training will be at ENKI-ELA Youth and Family Services, Margarita Mendez on March 23, 2009 from 1:00 P.M.-4:00 P.M.		Lupe Ayala
Potential Quality Improvement Project	Service Area VII continues to work on: <ol style="list-style-type: none"> 1. Increase client and family member participation. 2. Increase knowledge of Service Area VII programs to strengthen linkage and referral. We are collecting program information for discussion and referral. 3. Increase beneficiary participation during the Outcomes Survey period. 		Lupe Ayala
	Marcel gave an overview of the potential project for Service Area VII: Providers in Service Area VII will share Program information concerning group mental health services in their programs. The purpose of this project is for providers to assist each other initiate expansion of		Marcel Mendoza

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Potential Quality Improvement Project	<p>services for a wider array of services in the form of groups which are cost effective.</p> <p>Providers in Service Area VII will share information concerning group mental health services in their programs inclusive of:</p> <ul style="list-style-type: none"> • Implementation of groups • Purpose • Frequency • Populations served and • Rehabilitative Interventions used. <p>The following categories of groups are suggested:</p> <ul style="list-style-type: none"> • Age specific groups for children and minors • Rehabilitative vs. insight oriented groups • Evidence-Based groups • Time-specific groups • Impairment-Specific groups <p>Collateral Groups as follows:</p> <ul style="list-style-type: none"> • Support Groups • Educational Groups • Social/Recreational Groups <p>Service Area VII agencies would collect information concerning group services. The collected materials would be shared at QIC Meetings.</p>	<p>Service Area VII QIC</p> <p>Will consider project</p>	<p>Marcel Mendoza</p>
Regional Center	The last Regional Center Collaborative had a great presentation on How to Train	Regional Center	

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6 Agenda Item and Presenter	Findings and Discussion	Conclusions and Recommendations	Actions/Scheduled Task
Announcements	<p>Brian from Telecare Step Down FSP reported Telecare is involved in ongoing Outreach and Engagement.</p> <p>It was announced that WRAP Around and Family Preservation has open slots in Service Area VII.</p> <p>San Antonio's new staff member is Silvia Rowe. Silvia announced that San Antonio's School-Based Services start April 1st.</p> <p>Brent Hale reported on programs at Amercian Indian Counseling Center (AICC). AICC has Children and Adult FSPs. AICC needs more professional staff. The counseling center has sufficient support staff.</p> <p>Asian Pacific subcontracts with Special Services For Groups for School-Based Services. Asian Pacific has a school contract with mental health.</p> <p>The Next QIC Meeting is Tuesday, May 19, 2009 from 2:00 PM-4:00 PM. QA Group will meet from 1:30 PM-2:00 PM.</p> <p>Derek Hsieh, Emergency Outreach Bureau/PMRT Manager will speak on: Suicidal Risk Assessment in Adolescents and Adults.</p>		

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Announcements	PennyLane received two MAT referrals. It was a good referral. It helps to have a MAT Brochure and Minute Order when providing MAT services.	PennyLane continues to be a MAT Provider	Marcel Mendoza
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